Hardware Storage Health

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1 Introduction

The health of a node's storage subsystem is important. There are many ways to add storage to a node. The most common method has traditionally been a spinning disc, a hard disk drive (HDD). In the last decade, memory-based storage solutions have also been introduced: SSD or NVMe. While from a user's point of view this all seems the same, from a system administrator's point of view, managing storage subsystems requires different tools, skills and solutions.

When I had to install the first industrial-grade NVMe drive in 2017, I had to write firmware to the device before it could be used. Today, NVMe drives come with adequate firmware. But still, from a low-level protocol perspective, an NVMe is different from an SSD, even though both use memory. Some tools can handle the difference, others cannot. USB drives do not support SAT and therefore cannot be queried via SMART directly, but sometimes indirectly.

Tool	SCSI	HDD (ATA/IDE/SAT)	SDD	NVMe
skdump	no	yes	yes	no
smartctl		yes	yes	yes

Mode	Linux Device
ATA	/dev/hda
IDE	/dev/hda
STA	/dev/sda
SCSI	/dev/sda
SCSI generic	/dev/sg0
NVMe	/dev/nvme0

From the common set of tables above, it can be seen that it is not possible to deduce from the device name whether a device is supported or not.

2 An Investigation with lsblk

First you need to understand the storage subsystem topology of the node you are on. The 'lsblk' command can be used to list block devices. This command requires root privileges.

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Here are three examples from three different nodes. The first node contains two disks: sda and sdb. The second hard disk is partially encrypted and uses 'LVM'.

```
lsblk
NAME
                   MAJ:MIN RM
                                SIZE RO TYPE MOUNTPOINT
sda
                     8:0
                            0 931.5G 0 disk
⊢sda1
                     8:1
                                499M 0 part
—sda2
                     8:2
                                100M 0 part
                                              /boot/efi
                     8:3
                                128M
—sda3
                                      0 part
-sda4
                     8:4
                                  1G 0 part
                     8:5
                            0 869.8G 0 part
—sda5
 -sda6
                     8:6
                                 60G 0 part
                     8:16
                                477G 0 disk
sdb
-sdb1
                     8:17
                                512M
                                      0 part
-sdb2
                     8:18
                                244M 0 part
                                              /boot
 -sdb3
                            0 476.2G 0 part
                     8:19
  └─sdb3_crypt
                   253:0
                            0 476.2G 0 crypt
    ⊢s1--vg-root
                            0 464.2G 0 lvm
    └─s1--vg-swap_1 253:2
                                 12G 0 lvm
                                              [SWAP]
```

The second node used two hard drives with software RAID.

```
lsblk
NAME
                   SIZE RO TYPE MOUNTPOINT
       MAJ:MIN RM
sda
         8:0
               0 465.8G 0 disk
 -sda1
         8:1
               0 1000M 0 part
 ∟md0 9:0
             0 999.4M 0 raid1 /boot
 -sda2
         8:2
                   3.8G 0 part
                                [SWAP]
└─sda3
         8:3
                   461G 0 part
 └─md1
               0 460.9G 0 raid1 /
         8:16
               0 465.8G 0 disk
sdb
⊢sdb1
         8:17
               0 1000M 0 part
 └─md0
         9:0
               0 999.4M 0 raid1 /boot
 -sdb2
         8:18
                   3.8G 0 part
 -sdb3
         8:19
                   461G 0 part
  Lmd1
               0 460.9G 0 raid1 /
```

The third node uses three NVMe drives in a software RAID with encrypted LVM partitions.

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```
0 475.9G 0 part
└nvme0n1p2
                                  259:2
 └─md1
                                    9:1 0 475.8G 0 raid1
   Lluks-53152dbf-856e-4e13-b09f-... 253:0 0 475.8G 0 crypt
                                                           [SWAP]
     ⊢vg0-swap
     └vg0-root
                                  253:2 0 443.8G 0 lvm
                                  259:3 0 476.9G 0 disk
nvme1n1
                                  259:4 0 1G 0 part
 -nvme1n1p1
 ∟md0
                                   9:0 0 1022M 0 raid1 /boot
                                   259:5 0 475.9G 0 part
 -nvme1n1p2
 └─md1
                                   9:1 0 475.8G 0 raid1
   Lluks-53152dbf-856e-4e13-b09f-... 253:0 0 475.8G 0 crypt
                                                           [SWAP]
     ⊢vg0-swap
     ∟vg0-root
                                  253:2 0 443.8G 0 lvm
```

3 A Simple Overview with skdump

- Home: http://0pointer.de/blog/projects/being-smart.html
- Repository: https://git.0pointer.net/libatasmart.git/
- Git: git://git.0pointer.net/libatasmart.git

The skdump tool has the advantage of giving a very simple but easy to understand overview. The disadvantage is that this tool is limited to ATA SMART storage subsystems, so NVMe 's are not supported.

3.1 Installation

```
aptitude install libatasmart-bin
```

3.2 Usage

If you are not interested in the details, or want to use the output of skdump for cron jobs, you can just use the --overall switch.

Unfortunately, skdump does not have a man page. The help lists

```
1 Usage: skdump [PARAMETERS] DEVICE
2 Reads ATA SMART data from a device and parses it.
3
4 --overall Show overall status
```

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```
--status
                                Show SMART status
          --can-smart
                                Show whether SMART is supported
7
                               Print power on time in ms
          --power-on
                           Print number of power cycles
          --power-cycle
9
          --bad
                                Print bad sector count
          --temperature
                              Print drive temperature in mKelvin
          --save[=FILENAME]
                              Save raw data to file/STDOUT
12
          --load[=FILENAME]
                               Read data from a file/STDIN instead of
     device
13
          -h | --help
                                Show this help
```

```
/usr/sbin/skdump --overall /dev/sdb
BAD_SECTOR
/usr/sbin/skdump --overall /dev/sdb
GOOD

# In case you try a NVNe:
/usr/sbin/skdump --overall /dev/nvme0
Failed to open disk /dev/nvme0: No such device
/usr/sbin/skdump --can-smart /dev/nvme0
Failed to open disk /dev/nvme0: No such device

# In case you try to query a software RAID
/usr/sbin/skdump --can-smart /dev/md0
Failed to query whether SMART is available: Operation not supported

# In case you try to qery a USB disk (the result depends on the USB interface)
Device: sat12:/dev/sdb
Type: 12 Byte SCSI ATA SAT Passthru
Size: 1907729 MiB
Awake: Operation not supported
ATA SMART not supported.
```

Since the last commit to skdump was on 2012-05-21, it is not surprising that this tool cannot support NVMe .

However for older devices the --overall paramter is very nice:

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4 Smartmontools

The smartmontools package contains two utilities (smartctl and smartd) and derived from the Linux smartsuite package. It supports ATA/SATA, SCSI/SAS and NVMe disks, as well as SCSI/SAS tape devices.

- Home
- SVN
- SVN RO Mirror

4.1 Installation

```
# antitude install smartmontools
```

Among others it installs

- /usr/sbin/smartctl
- /usr/sbin/smartd

4.2 A Deep Dive with smartctl

Smartctl is part of the Smart Monitor Tools and has received severals updates over the years.

Debian	#	smartmontols
Bullseye	12	7.3-1+b1
Bullseye	11	7.2-1
Buster	10	6.6-1
Stretch	9	6.5+svn4324-1

4.2.1 General Usage

In general, the '-a' command line option can be used to get a report. However, this command line option does different things on different hardware. It will print any SMART information about the hard disk, or TapeAlert information about the tape drive or changer.

- For ATA equivalent to: -H -i -c -A -l error -l selftest -l selective
- For SCSI equivalent to: -H -i -A -l error -l selftest
- For NVMe equivalent to: -H -i -c -A -l error

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Select the drive. For example /dev/sda , /dev/sdb , /dev/nvme0 , ...

```
smartctl -a /dev/sda > smartctl-report-dev-sda-2023-04-14.txt
```

4.2.2 Example Output

4.2.2.1 HDD

```
smartctl -i /dev/sda
smartctl 6.6 2016-05-31 r4324 [x86_64-linux-4.9.0-12-amd64] (local build)
Copyright (C) 2002-16, Bruce Allen, Christian Franke,
   www.smartmontools.org
=== START OF INFORMATION SECTION ===
Model Family: Seagate Desktop SSHD
Device Model:
                ST1000DX001-1CM162
Serial Number:
                 Z1DDK6Y6
LU WWN Device Id: 5 000c50 07b11bdcf
Firmware Version: CC43
User Capacity: 1,000,204,886,016 bytes [1.00 TB]
                512 bytes logical, 4096 bytes physical
Sector Sizes:
Rotation Rate: 7200 rpm
Form Factor:
                3.5 inches
Device is:
                In smartctl database [for details use: -P show]
ATA Version is: ACS-2, ACS-3 T13/2161-D revision 3b
SATA Version is: SATA 3.1, 6.0 Gb/s (current: 6.0 Gb/s)
                Thu Jun 11 18:51:16 2020 CEST
Local Time is:
SMART support is: Available - device has SMART capability.
SMART support is: Enabled
```

4.2.2.2 SSD

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```
Sector Size: 512 bytes logical/physical
Rotation Rate: Solid State Device
Device is: Not in smartctl database [for details use: -P showall]
ATA Version is: ACS-2, ATA8-ACS T13/1699-D revision 4c
SATA Version is: SATA 3.1, 6.0 Gb/s (current: 3.0 Gb/s)
Local Time is: Thu Jun 11 18:51:32 2020 CEST
SMART support is: Available - device has SMART capability.
SMART support is: Enabled
```

4.2.3 Health

The smartctl command has a -H' or -health' option that prints the health status of a device.

4.2.4 Test

smartctl tests can also be used to further investiaget the health of a device. Tests are specified with the -t or --test option followed by an argument: offline, short, long, conveyance, select,N-M

```
1 offline SCSI forground default test
2 short SCSI background short self test
3 long SCSI background long self test
4 long ATA extended self test
5 conveyance ATA
6 select,N-M ATA
```

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4.2.5 USB Disk

To use tools like smartctl with USB drives, you need to understand that a USB drive, e.g. a SATA SSD or a spinning disc, is connected via an interface, and that adds an abstraction layer in between. It depends on that interface **if** and how well the SMART information can be red and changed. In some cases, auto-detection may not work. Also keep in mind that smartctl has improved over time. In one case, the Debian 9 Stretch was not able to handle SMART, while the tool did on Debian 11 Bullseye.

TLDR:

- Use modern smartctl
- Scan all devices: smartctl --scan
- Try different -d option:
 - smartctl -a -d ata -T permissive /dev/sdb
 - smartctl -a -d scsi -T permissive /dev/sdb
 - smartctl -a -d sat /dev/sdb
- Use --smart=on

First scan the device to understand what type of device or interface we have:

Debian 9 Stretch (The device to be used, is the missing /dev/sdb)

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```
smartctl --scan
/dev/sda -d scsi # /dev/sda, SCSI device
```

Debian 11 Bullseye (Also device /dev/sdb):

```
smartctl --scan
/dev/sda -d scsi # /dev/sda, SCSI device
/dev/sdb -d sat # /dev/sdb [SAT], ATA device
```

When we use ATA the device shows some information, but not all and it shows at least one error:

Adding -T permissive gives more information, but this is still not good.

```
smartctl -a -d ata --smart=on -T permissive /dev/sdb
smartctl 7.2 2020-12-30 r5155 [x86_64-linux-5.10.0-21-amd64] (local build)
Copyright (C) 2002-20, Bruce Allen, Christian Franke,
   www.smartmontools.org
Read Device Identity failed: Invalid argument
=== START OF INFORMATION SECTION ===
Device Model: [No Information Found]
Serial Number: [No Information Found]
Firmware Version: [No Information Found]
Device is: Not in smartctl database [for details use: -P showall]
ATA Version is: [No Information Found]
Local Time is: Sun Apr 23 14:06:37 2023 CEST
SMART support is: Ambiguous - ATA IDENTIFY DEVICE words 82-83 don't show if
                 SMART supported.
SMART support is: Ambiguous - ATA IDENTIFY DEVICE words 85-87 don't show if
                 SMART is enabled.
A mandatory SMART command failed: exiting. To continue, add one or more
```

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```
'-T permissive' options
```

Since the first guess using the '-scan' option is sub-optimal, we try SAT. This works on Debian 11 Bullseye, but not on Debian 9 Stretch.

```
smartctl -a -d sat --smart=on /dev/sdb
smartctl 7.2 2020-12-30 r5155 [x86_64-linux-5.10.0-21-amd64] (local build)
Copyright (C) 2002-20, Bruce Allen, Christian Franke,
    www.smartmontools.org
=== START OF INFORMATION SECTION ===
Model Family:
                 Seagate Mobile HDD
Device Model:
                  ST2000LM007-1R8174
                  ABCDEFGH
Serial Number:
LU WWN Device Id: 5 000000 000000000
Firmware Version: SBK2
User Capacity: 2,000,398,934,016 bytes [2.00 TB]
Sector Sizes: 512 bytes logical, 4096 bytes physical
Rotation Rate: 5400 rpm
                 2.5 inches
                 In smartctl database [for details use: -P show]
Device is:
ATA Version is: ACS-3 T13/2161-D revision 3b
SATA Version is: SATA 3.1, 6.0 Gb/s (current: 3.0 Gb/s)
Local Time is: Sun Apr 23 14:08:24 2023 CEST
SMART support is: Available - device has SMART capability.
SMART support is: Enabled
=== START OF ENABLE/DISABLE COMMANDS SECTION ===
SMART Enabled.
=== START OF READ SMART DATA SECTION ===
SMART overall-health self-assessment test result: PASSED
General SMART Values:
Offline data collection status: (0x00) Offline data collection activity
                                        was never started.
                                    Auto Offline Data Collection: Disabled.
                               ( 0) The previous self-test routine
Self-test execution status:
    completed
                                     without error or no self-test has ever
                                        been run.
Total time to complete Offline
data collection:
                                    0) seconds.
```

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```
Offline data collection
capabilities:
                               (0x71) SMART execute Offline immediate.
                                  No Auto Offline data collection support.
                                      Suspend Offline collection upon new
                                      command.
                                      No Offline surface scan supported.
                                      Self-test supported.
                                      Conveyance Self-test supported.
                                      Selective Self-test supported.
SMART capabilities:
                             (0x0003) Saves SMART data before entering
                                      power-saving mode.
                                      Supports SMART auto save timer.
Error logging capability:
                               (0x01) Error logging supported.
                                      General Purpose Logging supported.
Short self-test routine
recommended polling time:
                               ( 1) minutes.
Extended self-test routine
recommended polling time:
                                ( 332) minutes.
Conveyance self-test routine
recommended polling time:
                               ( 2) minutes.
SCT capabilities:
                              (0x3035) SCT Status supported.
                                      SCT Feature Control supported.
                                      SCT Data Table supported.
SMART Attributes Data Structure revision number: 10
Vendor Specific SMART Attributes with Thresholds:
ID# ATTRIBUTE_NAME
                           FLAG
                                  VAL WOR THR TYPE
                                                       UPDATE WHEN
    RAW VALUE
                          0x000f 081 064 006 Pre-fail Always - 125167745
 1 Raw_Read_Error_Rate
 3 Spin_Up_Time
                          0x0003 097 097 000 Pre-fail Always - 0
 4 Start_Stop_Count
                           0x0032 100 100 020 Old_age Always - 37
 5 Reallocated_Sector_Ct 0x0033 100 100 036 Pre-fail Always - 0
  7 Seek_Error_Rate
                           0x000f 068 060 045 Pre-fail Always - 5940389
 9 Power_On_Hours
                           0x0032 100 100 000 Old_age Always - 385 (121
      42 0)
 10 Spin_Retry_Count
                           0x0013 100 100 097 Pre-fail Always - 0
                           0x0032 100 100 020 Old age Always - 36
 12 Power Cycle Count
184 End-to-End Error
                           0x0032 100 100 099 0ld age Always - 0
187 Reported_Uncorrect
                           0x0032 100 100 000 Old_age Always - 0
188 Command_Timeout
                           0x0032 100 100 000 Old_age Always - 0
189 High_Fly_Writes
                           0x003a 100 100 000 Old_age Always - 0
190 Airflow_Temperature_Cel 0x0022 071 045 040 0ld_age Always - 29
    (Min/Max 27/29)
```

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```
191 G-Sense_Error_Rate
                             0x0032 100 100 000 Old_age Always - 0
192 Power-Off_Retract_Count 0x0032 100 100 000 Old_age Always - 4

      193 Load_Cycle_Count
      0x0032 100 100 000 0ld_age Always - 1195

      194 Temperature_Celsius
      0x0022 029 055 000 0ld_age Always - 29 (0 18

    0 0 0)
197 Current_Pending_Sector 0x0012 100 100 000 Old_age Always - 0
198 Offline_Uncorrectable 0x0010 100 100 000 Old_age Offline - 0

      199 UDMA_CRC_Error_Count
      0x003e 200 200 000 0ld_age Always - 0

      240 Head_Flying_Hours
      0x0000 100 253 000 0ld_age Offline - 41 (80)

    206 0)
241 Total_LBAs_Written 0x0000 100 253 000 Old_age Offline -
    2284679980
SMART Error Log Version: 1
No Errors Logged
SMART Self-test log structure revision number 1
No self-tests have been logged. [To run self-tests, use: smartctl -t]
SMART Selective self-test log data structure revision number 1
 SPAN MIN_LBA MAX_LBA CURRENT_TEST_STATUS
                      0 Not_testing
                       0 Not_testing
                        0 Not_testing
                        0 Not_testing
                        0 Not_testing
Selective self-test flags (0x0):
  After scanning selected spans, do NOT read-scan remainder of disk.
If Selective self-test is pending on power-up, resume after 0 minute delay.
```

4.2.5.1 Trouble Shooting

The following has not been tested, but may be worth exploring.

https://askubuntu.com/questions/637450/cannot-perform-smart-data-and-self-test-on-external-hard-drive

- 1. Plug in device
- 1susb , note id and vendor (Bus 002 Device 057: ID 0bc2:2323 Seagate RSS LLC Expansion+)

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- 3. Unplug device
- 4. modprobe -r uas
- 5. modprobe -r usb-storage
- 6. modprobe usb-storage quirks=VendorId:ProductId:u
 modprobe usb-storage quirks=0bc2:2323:u
 Example:

Alternatively: Example: modprobe usb-storage quirks=0bc2:2323:

- 7. Plug in device
- 8. See above link to make permanent

4.2.6 Understanding

The smartctl' report obtained with the -a' switch is divided into sections. The names of the sections are not always the same.

```
1 smartctl 6.5+svn4324-1 sda
2 START OF INFORMATION SECTION
3 START OF READ SMART DATA SECTION
4
5 smartctl 6.6-1 sda
6 START OF INFORMATION SECTION
7 START OF READ SMART DATA SECTION
8
9 smartcl 7.2-1 nvme
10 START OF INFORMATION SECTION
11 START OF SMART DATA SECTION
12
13 smartctl 7.3-1+b1 sda
14 START OF INFORMATION SECTION
15 START OF READ SMART DATA SECTION
```

The tool smartctl gives a summary after the keyword result: . If you are strictly only interested at the result a grep including the colon works.

```
smartctl -a /dev/sda |grep 'result:'
SMART overall-health self-assessment test result: PASSED
```

However warnings often includes the word 'result', therefore grep without colons is advised:

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```
smartctl -a /dev/sda |grep 'result'

SMART overall-health self-assessment test result: PASSED

Warning: This result is based on an Attribute check.
```

5 Smartctl And Skdump Differs

If you compare the result of smartctl with skdump, it is obvious that the booth tools have different opinions about the health of the disk. I have noticed that when skdump gives a BAD SECTOR result, it is still PASSED by smartctl. The error count is not a clear indicator. I have seen discs with a low error count >0 reported as GOOD and PASSED, while a higher error count is likely to be reported as BAD SECTOR.

So it seems difficult to decide when a drive is **bad**. However, a drive that has 0 errors can be considered **good**.

6 Hdparm

hdparm is not a classic tool for determining the health of a specific storage subsystem device. However, it can be used to heuristically understand the performance and therefore indirectly the health of a device. It is advisable to query a device after purchase and decide on a speed margin for the future, and see in subsequent queries if the device is performing as expected.

6.1 Installing

```
aptitude install hdpam
```

6.2 Information and Tests

```
hdparm -v /dev/sdb

/dev/sdb:
multcount = 0 (off)
readonly = 0 (off)
readahead = 256 (on)
geometry = 243201/255/63, sectors = 3907029167, start = 0
```

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```
hdparm -t /dev/sdb
/dev/sdb:
 Timing buffered disk reads: 102 MB in 3.01 seconds = 33.93 MB/sec
hdparm -T /dev/sdb
/dev/sdb:
 Timing cached reads: 6416 MB in 2.00 seconds = 3211.52 MB/sec
hdparm -I /dev/sdb
/dev/sdb:
ATA device, with non-removable media
Standards:
        Likely used: 1
Configuration:
        Logical
                              current
        cylinders
        heads
        sectors/track 0
        Logical/Physical Sector size: 512 bytes
       device size with M = 1024*1024:
device size with M = 1000*1000:
                                                0 MBytes
                                                 0 MBytes
        cache/buffer size = unknown
Capabilities:
        IORDY not likely
        Cannot perform double-word IO
        R/W multiple sector transfer: not supported
        DMA: not supported
        PIO: pio0
smartctl -a /dev/sdb -d scsi --smart=on
smartctl 7.2 2020-12-30 r5155 [x86_64-linux-5.10.0-21-amd64] (local build)
Copyright (C) 2002-20, Bruce Allen, Christian Franke,
    www.smartmontools.org
=== START OF INFORMATION SECTION ===
Vendor:
                      Seagate
Product:
                      Expansion+
```

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Revision: 9300 Compliance: SPC-4

User Capacity: 2,000,398,933,504 bytes [2.00 TB]

Logical block size: 512 bytes Physical block size: 4096 bytes

Logical Unit id: 0x50000000000000001

Serial number: NA8L4Z89 Device type: disk

Local Time is: Sun Apr 23 13:35:40 2023 CEST

SMART support is: Available - device has SMART capability.

SMART support is: Disabled

Temperature Warning: Disabled or Not Supported

=== START OF ENABLE/DISABLE COMMANDS SECTION ===

Informational Exceptions (SMART) disabled

Temperature warning disabled

=== START OF READ SMART DATA SECTION ===

SMART Health Status: OK

Current Drive Temperature: 0 C Drive Trip Temperature: 0 C

Error Counter logging not supported

Device does not support Self Test logging

7 UAS

The uas (USB Attached SCSI) kernel module in Linux is responsible for handling USB 3.0 storage devices that support the UAS protocol. This protocol is an alternative to the older USB Mass Storage Bulk-Only Transport (BOT) standard and is designed to improve the performance of USB storage devices.

Understand if UAS ins active:

```
lsmod|grep uas
                      32768 0
usb_storage
                      81920 1 uas
usbcore
                     331776 14 xhci_hcd,ehci_pci,snd_usb_audio,usbhid,\
                             snd_usbmidi_lib,usblp,apple_mfi_fastcharge,\
                              usb_storage,uvcvideo,ehci_hcd,ath3k,btusb,\
                                 xhci_pci,uas
```

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```
scsi_mod 270336 6 sd_mod,usb_storage,uas,libata,sg,sr_mod
```

Check the driver:

```
lsusb -t|egrep -e 'usb-|uas'
|__ Port 3: Dev 52, If 0, Class=Mass Storage, Driver=usb-storage,
-- 480M
```

This device do not use uas, it uses storage so BOT. It should display uas if UAS is used.

```
lsusb -t|egrep -e 'usb-|uas'
|___ Port 2: Dev 5, If 0, Class=Mass Storage, Driver=uas, 5000M
```

To test BOT mode you can remove the UAS kernel module.

```
modprobe -r uas
modprobe -r usb-storage
```

- Use smartctl tests, hdparm tests or dd to stress the USB device
- Use dmesg | grep -i usb to check for any USB related errors.

8 Conclusion

While skdump is easier to use and understand, the number of supported devices is very limited and the software has not been updated since 2012, so unless the system is old, it is recommended to use smartctl instead.

For many USB devices it is difficult to impossible to test the health of the device. However, it may be useful to use UAS mode for the USB drive if possible. If this is not possible, check for a quirk or switch to OBT USB mode.

While hdparm and similar tools do not directly check the health, they can be used to evaluate a drive:

- performance
- power mode
- · bad sectors

9 History

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Version	Date	Notes
0.1.3	2024-02-17	Skdump –overall
0.1.2	2024-02-16	Reorder sections, + UAS section
0.1.1	2023-03-14	More on USB disks
0.1.0	2020-06-11	Initial release

10 Disclaimer of Warranty

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